

May 16, 2023

### Statement on Fraudulent email

Citibank would like to alert its clients and the public of a case of phishing email with a link to an unauthorized Citibank website which requests client to provide their banking information.

Below is the content of the phishing email:





Below is the email format of the phishing email:

Citi Mobile® <info@enlivesolutions.co.uk>

Below is the unauthorized website:

hxxp://miamirealestateimages[.]com/moulbabor

Citibank is not the sender of these emails and we are not in any way associated with the email. We would like to remind the public to be alert of any email that contains an embedded hyperlink or a request to enter personal information. Clients should under no circumstances disclose their personal data or bank account details to unsolicited senders. If clients are concerned that they may have disclosed their information to this unauthorized email, please contact our CitiPhone Banking at (852) 2860 0333 and report to the Hong Kong Police. For more information about email or information security, please visit Citibank homepage at [www.citibank.com.hk](http://www.citibank.com.hk).