




2023 年 07 月 18 日

提防虛假電郵

花旗銀行發現偽冒由本行發出之電郵，內附連結令客戶點擊至未經授權之網站，該網站要求客戶輸入銀行資料。

以下是虛假電郵之內容：

From: Citibank_info@mtw.net
Subject: Your Citi Mobile® Token is not activated
Date: July 12, 2023 at 11:10
To:



We need to verify further your identity


According to our records, you have not activated Citi Mobile® Token.
For your security, you'll need to further verify your identity before you can enjoy full access to Citi Mobile and Online Banking services.


Activate Citi Mobile® Token

STEP 1 Log on to the Citi Account

STEP 2 Follow the instructions

STEP 3 Citi Mobile Token is enabled



 At Citibank, we are committed to making Citibank Online a secure banking environment for you. Additional authentication is required for designated online transactions where a higher level of security is needed.

A built-in security token, Citi Mobile® Token, replacing other methods like physical Security Device or One-Time Password (OTP) via SMS, lets you generate an OTP for authenticating designated transactions via Citi Mobile® App anytime, anywhere.



以下為該未經授權電郵格式：

info@mtdw[.]net
info@aslead-group[.]co[.]jp
info@marukiseikaten[.]com
info[.]viofactor[.]com
info@assistcoltd[.]com
info@20ventianni[.]com
info@esgagent[.]net
twalker@usd405[.]com
info@tngroup[.]co[.]jp
masha[.]lehmann@gymnasium-essen-werden[.]de

以下為該未經授權之網站：

[https://dostignucamladih\[.\]me/wp-admin/css/colors/blue/cti\[.\]html](https://dostignucamladih[.]me/wp-admin/css/colors/blue/cti[.]html)
[http://rvpconstruction\[.\]net/cti\[.\]html](http://rvpconstruction[.]net/cti[.]html)
[https://entrecieletmer\[.\]net/cti\[.\]html](https://entrecieletmer[.]net/cti[.]html)
[http://oncloudmattress\[.\]com/hk\[.\]html](http://oncloudmattress[.]com/hk[.]html)
[https://rmp\[.\]gov\[.\]bd/core/app/hk/](https://rmp[.]gov[.]bd/core/app/hk/)
[https://www\[.\]gobernaciones\[.\]gov\[.\]py/token/login\[.\]php](https://www[.]gobernaciones[.]gov[.]py/token/login[.]php)

花旗銀行重申沒有發出該電郵或與該虛假電郵及未經授權之網站有任何關係，並提醒公眾留意任何載有連結或要求輸入個人資料的電郵或短訊。客戶應在任何情況下切勿向可疑發件人提供任何個人或銀行賬戶資料。如果客戶擔心他們可能已經向此未經授權的電郵披露其個人資料，請立即致電花旗銀行電話理財服務 (852) 2860 0333 查詢及聯絡香港警察。請瀏覽花旗銀行網頁 www.citibank.com.hk 以索取更多有關電郵或網絡保安的資訊。